

## Attention Pineville Electric Customers



On **February 18, 2025**, at approximately **3:00 AM**, scheduled power outage. This is to allow Duke Power to perform necessary maintenance at the **Polk Street Substation**. The outage is expected to last no more than one hour, assuming all goes according to plan.

During this time, **Pineville Electric's linemen** will redirect power from the **Polk Street Substation** to the **Jack Hughes Substation**. The customers affected by this outage include:

- **Preston Park**
- **N. Polk Street**
- **Carolina Place Mall**
- **Centrum Parkway**
- **Carolina Place Parkway**
- **Park Rd**
- **Willow Ridge**

Please note that Duke Energy's maintenance work will take a few days to complete. Afterward, there will be another brief outage to return the redirected load from the **Jack Hughes Substation** back to the **Polk Street Substation**.

For updates on the second outage's date and time, please visit the **Town of Pineville website** [www.pinevillenc.gov](http://www.pinevillenc.gov), Facebook and Instagram. Additionally, we will post on our PCS Facebook page.

Thank you for your cooperation and understanding during this time.